PROMETRIC

Testing and Assessment Solutions

Test Development

Key Features

- Integrated platform with single authoring, test assembly and delivery functionalities

- Automated processes and consolidated workflows

- Clear approval hierarchies with security authentication checks

- Item authoring guidance and content validation prompts

- Robust media library and item bank functionality

- Comprehensive tutorials

- Online collaborative tools

- User-friendly, intuitive item authoring interface

- Secure, browser-based system that supports multiple browser types

- Multiple-language support

Market-Leading Performance

- Vetted, scalable processes

- Reduced irregularities

- Improved efficiencies

- Increased productivity

- Enhanced quality

- Superior test-taker experience

- Full compliance with industry-recognized standards

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Test Delivery

Key Features

- Best-in-class proctors and testing professionals

- Advanced security protocols and identity management/ eligibility verifications

- Global testing network with widespread seat availability, convenient locations and delivery models

- Premier remote assessment solutions that enable test takers to safely and securely take exams anytime, anywhere

- Robust network management and capacity- planning expertise

- Flexible online scheduling/ registration tools

- Highly trained, multilingual call center specialists

- High-performance test display monitors and standardized testing environments

- Comprehensive billing and payment system

Market-Leading Performance

- Unparalleled consistency in test environments and testing experiences

- Optimized hours of operation for peak demands - delivering tests every day of the week, any week of the year in more than 180 countries

- Safeguards to help ensure only eligible test takers are allowed to test

- 99.5% system uptime

- 92.5% overall client satisfaction rate

- 100% of results are transmitted within 7 business days

- Commitment to ensure all candidate accommodations are fulfilled, without jeopardizing exam integrity

- Intuitive scheduling and registration system, which allows candidates to view available testing windows from our global network

PROMETRIC

Advance and Grow Your Credentialing Program

At Prometric, we know how important it is to ensure your exam allows candidates to demonstrate their knowledge and qualifications accurately and fairly. Our focus on quality and service excellence supports test owners worldwide and spans across more than 1,000 professional and occupational categories. Our integrated, streamlined approach and global teams of testing experts can help advance your program for future success—from managing the reputation of your credential in a fast-changing environment to targeting new growth areas and anticipating the requirements of a skilled workforce for the future to improving processes and cost efficiencies.

World-Class Service Delivers the World-Class Outcomes

Prometric's unwavering commitment to service is evident in every encounter—through a remarkable track record of delivering consistently reliable assessments, accurate results, global scale, candidate convenience, testing flexibility, paired with stringent security, and service innovation. Companies using our solutions typically report 98% in overall testing satisfaction and 99% in scheduling satisfaction from their candidates, as well as 100% in testing accommodations and 99.5% in system uptime.

"We view Prometric as a partner. They consistently come to the table with creative ideas and suggestions for bringing additional value to our candidates while helping us achieve our mission to provide competency credentialing that enhances our mission."

Recognized Healthcare Credentialing Organization

180

Countries Served Globally

92.5%

Candidate Testing Satisfaction

Unlimited

Testing Hours and Market Coverage

99%

Candidate Scheduling Satisfaction

100%

Testing accommodations fulfillment

99.5%

System uptime

PROMETRIC

Smarter Solutions
Yield Better Results

Test Development
Creating Better Exams for Candidates

Simplified and automated workflows consolidate item authoring and test creation into a single authoring process. It welcomes multiple writers and editors with a fail-safe, version-controlled system, allowing you to efficiently and quickly manage last-minute changes. Self-distribution functionality eliminates multiple exam authoring cycles for different delivery modalities.

Publishing
Increasing Productivity and Bringing Exams to Candidates Faster

Fewer manual processes and production transitions set new standards for test publishing quality and error avoidance. Grow your programs while helping to ensure high-quality exams are delivered to test-takers faster than ever before—saving you valuable time and money.

Test Delivery
Offering Candidates More Ways to Test

Dynamic item creation, unified workflows, and an integrated delivery platform support multiple delivery modalities and increased test venue flexibility. Whether you are testing in a Prometric center, a school, the comfort of home, or at work—on computers, paper or the internet using PCs, or laptops—you can have confidence that there will be a consistent, reliable, safe testing experience.

Results
Enhancing Quality with Reliable Results that Accurately Demonstrate Candidate Knowledge

Our all-in-one approach allows test owners to receive near real-time analytics and metrics that reach to the item level, leading to more informed test development decisions — all backed by advanced reporting and a team of highly qualified professionals who specialize in the science of testing and assessment measurement.

Candidate Experience
Delivering Optimized, Intuitive Navigation

Consistent check in and security processes, paired with consistent displays of exam across multiple delivery modalities and easy-to-navigate interfaces ensures a fair and reliable testing experience for your candidates, one in which stress and confusion are reduced so that they can perform at their best.
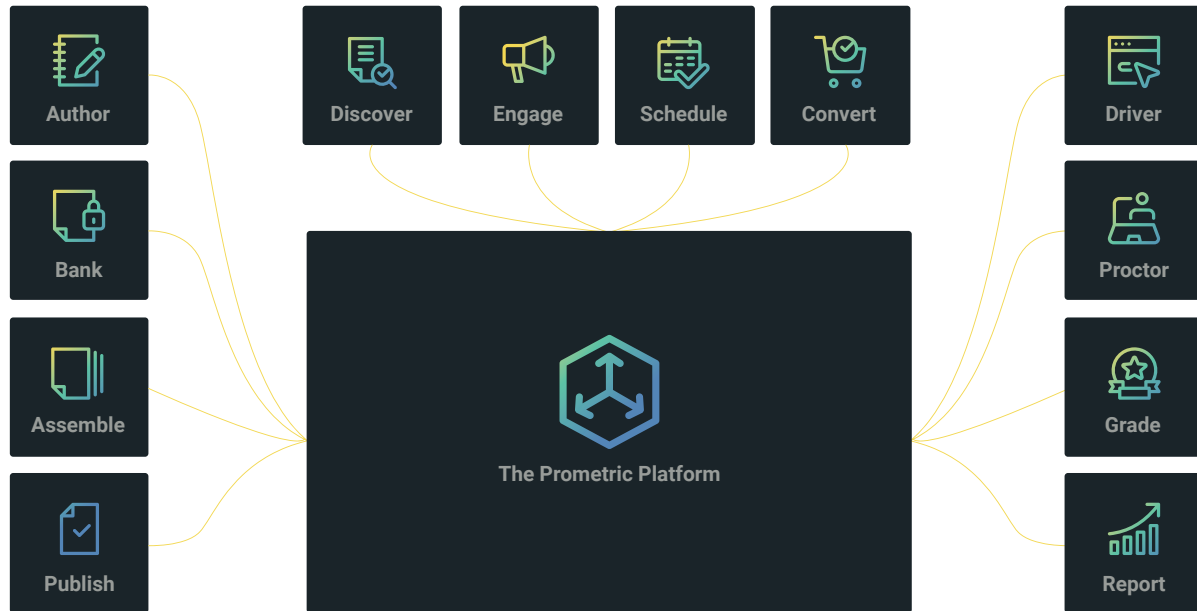
PROMETRIC

The Prometric Platform

Bring together every element of your assessment ecosystem. Whether your using Prometric's best-in-class tools, or bringing your own, The Prometric Platform will act as the hub where your team can Build, Manage, Deliver, and Analyze your program across the entire lifecycle of your assessment.

PROMETRIC

Development Suite   Candidate Suite   Delivery Suite

Author	Discover	Engage	Schedule	Convert	Driver
Bank					Proctor
Assemble		The Prometric Platform			Grade
Publish					Report

Development Suite

Item Authoring
Item Banking
Form Assembly
Assessment Psychometrics
Assessment Publishing
Task & Workflow Management

Candidate Suite

Search & Discovery
Scheduling & Registration
Candidate Engagement
eCommerce & Shopping Cart
Appointment Management
Candidate Support

Delivery Suite

Global Test Center Network
Global Proctor Network
Candidate Test Driver
Incident & Anomaly Management
Results Management
Analytics & Reporting

Development Services

Job Analysis & Planning
SME Management
Item Development
Form Design & Assembly
Psychometric Services

Candidate Services

Eligibility Services
Biometric Services
Voucher Assignment
Candidate Support
Candidate Communications

Delivery Services

On-Site Proctoring
Computer & Paper Based
Fixed & Continuous
24/7 Remote Proctoring
Results Analytics

PROMETRIC

The Prometric Platform

Unprecedented Ease & Speed

Our single automated workflow and intuitive application design lets you author and modify tests with confidence.

You're able to update items and publish exams in fewer steps—simplifying content creation processes, minimizing administrative burden, and allowing you to develop, deliver and report results as you never have before.

Uncompromised Control & Accuracy

Through its highly integrated and automated workflow, our unified testing and assessment solution creates a single source of truth with test data.

You're able to dramatically reduce manual tasks — simultaneously reducing the opportunity for error and delivering consistently better tests.

Unrivaled Accesibility & Consistency

With unmatched system flexibility and security protocols, your candidates are able to test whenever and wherever works for their schedules.

The result is a testing capability that can be delivered anytime and anywhere — supported by consistent displays of exam content across multiple modalities and with intuitive and easy-to-navigate interfaces.

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About Us

Prometric, a global leader in assessment development, delivery, and candidate services, enables test sponsors worldwide to advance their credentialing programs through test development and delivery solutions that set the standard in quality and service excellence. Prometric offers a comprehensive and reliable approach to advising, developing, managing and delivering programs in an integrated, technology-enabled environment across the world's most secure testing network, including virtually unlimited testing appointments in more than 180 countries or through the conveniences of online assessment services.

Learn More

Request a demo or additional information about Prometric's testing and assessment solutions by clicking here or visiting us at Prometric.com.

www.prometric.com

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